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Tourism and Hospitality Qualifications Overview

- Basic Level
 - [Level 1 Diploma in English Communication for Tourism and Hospitality QCF](#)
 - [Level 2 Diploma in English Communication for Tourism and Hospitality QCF](#)
 - [Level 2 Diploma in English Communication Skills QCF \(Incorporating Level 1 Diploma in English\)](#)
 - [Level 3 Diploma in Communication and Research Skills QCF](#)
- Foundation Level – Entry Level: Level 3 Diploma (formerly known as Certificate).
 - [Level 3 Diploma in Tourism and Hospitality QCF](#)
- Undergraduate – First Year: Level 4 Diploma (formerly known as Diploma).
 - [Level 4 Diploma in Hospitality Management QCF](#)
 - [Level 4 Diploma in Tourism Management QCF](#)
- Undergraduate – Second year: Level 5 Diploma (formerly known as Advanced Diploma).
 - [Level 5 Diploma in Hospitality Management QCF](#)
 - [Level 5 Diploma in Tourism Management QCF](#)
- Undergraduate – Third year: Level 6 Diploma
 - [Level 6 Diploma in Tourism and Hospitality Management QCF](#)
- Postgraduate Level: Level 7 Postgraduate Diploma
 - [Level 7 Postgraduate Diploma in Hospitality and Tourism Management](#)

Qualifications in Details

Syllabus Overview:

Level 7 Postgraduate Diploma in Hospitality and Tourism Management

Candidates must achieve:

- All 3 Mandatory units, providing 120 credits, and

<ul style="list-style-type: none"> 1 optional unit, providing 30 credits. i.e. a total of 120 credits.					
Min credit: 120			Max credit: 120		
Min GLH for qualification: 360			Max GLH for qualification: 360		
Mandatory units					
Unit no.	Unit title	L	CV	GLH	Ofqual no.
HTMS	Hospitality and Tourism Marketing Strategies	7	30	90	A/505/2794
MLAC	Management and Leadership Across Cultures	7	30	90	F/505/2795
HTSP	Hospitality and Tourism Strategic Planning	7	30	90	J/505/2796
Optional units					
Unit no.	Unit title	L	CV	GLH	Ofqual no.
MHTP	Managing Hospitality and Tourism Projects	7	30	90	L/505/2797
RMHTM	Research Methods for Hospitality and Tourism Managers	7	30	90	R/505/2798
Total			120	360	

Hospitality and Tourism Marketing Strategies:

Enable students to develop their understanding of marketing strategies and public relations tactics in the hospitality and tourism industry.

Management and Leadership Across Cultures:

Develop a critical understanding of the range of issues associated with management and leadership across cultures.

Hospitality and Tourism Strategic Planning:

Enable students to develop skills in strategic analysis and strategic planning. The module also considers risk evaluation and management, as well as business ethics.

Plus ONE of the following options:

Managing Hospitality and Tourism Projects:

The purpose of this module is to enable students to develop understanding and skills in project management and decision-making. Students should critically evaluate a range of management tools and apply them practically through a project plan.

Research Methods for Hospitality and Tourism Managers:

The purpose of this module is to enable students to develop understanding and skills in research design, research methods and research presentation.

This is a 360 Guided Learning Hour programme where students are required to demonstrate interpersonal, self study and research and presentation skills throughout the qualification. Assessments are developed to encourage skills that will provide students with a very strong foundation for further advancement in the hospitality and tourism sectors.

Students can achieve the guided learning hours in a combination of face to face classroom interactions, attending seminars, visits to hotels, self study and group study, as well as independent study and research work.

The postgraduate Level 7 Postgraduate Diploma assessment methods have been designed to enable students to demonstrate Level Seven outcomes for this level of qualification.

Given the broad and highly varied nature of the hospitality and tourism industry, candidates will need to demonstrate the higher-level skills and qualities specified in the Level 7 outcomes within a non-homogeneous vocational context.

Assessment

Assessment involves investigative assignments, presentations and research activities. The assessment of candidates' work is centre based, against the specified learning outcomes and directed by MERCURIUS POLITICUS. To maintain the quality of these qualifications, all centres are expected to demonstrate a robust assessment system. In order to manage the quality of assessment within approved centres, MERCURIUS POLITICUS carries out external marking and moderation of assessments.

Programme Objectives

- To understand the interrelationship between the hospitality and tourism sectors.
- To explore the strategic issues in business development, rather than operational level issues.
- To secure employment at senior supervisory/management level.
- To secure progression on to the dissertation stage of a Masters Degree.

Syllabus Overview:

Level 6 Diploma in tourism and hospitality Management QCF (Ofqual ref: 601/2082/4)

Candidates must achieve:

- all 2 Mandatory units, providing 80 credits, and plus 2 units from optional group, giving 60 credits
i.e. a total of 140 credits

Min credit (Mandatory units): 140

Max credit (Mandatory units): 140

Min GLH for qualification: 560

Max GLH for qualification: 560

Mandatory units

Unit no.	Unit title	L	CV	GLH	Ofqual no.	Assessment method
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Mandatory group

L6EITI	Emerging Issues in the Tourism Industry	6	40	160	A/503/6109	Assignment
L6SIBE	The Strategic Impact of the Business Environment	6	40	160	M/503/6110	Assignment

And two units from optional group

L6BSHT	Business Strategy for Hospitality and Tourism	6	30	120	T/503/6111	Assignment
L6MEHT	Managing Events for Hospitality and Tourism	6	30	120	A/503/6112	Assignment
L6QMHT	Quality Management for Hospitality and Tourism	6	30	120	F/503/6113	Closed book written examination
L6MSHT	Marketing Strategies for Hospitality and Tourism	6	30	120	J/503/6114	Assignment

Total **140** **560**

[Click here to download the Level 6 Diploma in Hospitality and Tourism Management Syllabus Overview.](#)

Emerging Issues in the Tourism Industry:

The impact and opportunities of cultural and urban tourism, and nature and eco-tourism.

The Strategic Impact of the Business Environment:

The macro environment, globalisation, the economy, responding to change, and competitive advantage.

PLUS two from options below (60 credits):

Business Strategy for Hospitality & Tourism:

Business analysis, planning models, growth strategies, vision, mission, culture and strategy implementation.

Managing Events for Hospitality & Tourism:

Types of event, issues, pre/real-time/post event management.

Quality Management for Hospitality & Tourism:

Importance, quality improvement measures, customer research & feedback.

Marketing Strategies for Hospitality & Tourism:

Relationship vs transactional marketing, loyalty, third-party, social and e-marketing, and public relations. Assessment: Examination.

The programme is designed as 140 credit qualification in international hospitality and tourism management, covering all the key management skills required for a management career in the sector. Students will attend a course of study of not less than 560 guided learning hours comprised of a mixture of tuition and guided self-study.

Admission requirements

Students must have completed secondary education at AS level with a minimum age of 17 years and have the following English proficiency: Minimum English IELTS 4.5 or an approved equivalent. (Recommended English IELTS 5.5 level or an approved equivalent). Students who do not satisfy the English language requirement, may chose to combine this programme with MERCURIUS POLITICUS's Certificate in English for Hospitality & Tourism (Levels 1 & 2).

Pathways

Students who successfully complete the Level 6 Diploma can go on to convert it to a university bachelor's degree in hospitality & tourism from Coventry University College (UK), BPP University College (UK)* or Binary University (Malaysia).

Credit entry to the very final stages of bachelor's degrees from other universities are also available. Students may also opt to progress on to postgraduate study with the MERCURIUS POLITICUS Level 7 Diploma, as well as to masters degrees at selected universities. Please enquire for full details of current pathways available.

Syllabus Overview:

Level 5 Diploma in Tourism Management QCF (Ofqual ref: 600/7091/2)

Candidates must achieve

- All 7 Mandatory units, providing 175 credits.

i.e. a total of 175 credits, of which 160 credits are at level 5 and 15 credits at level 4

Min credit (Mandatory units): 175

Max credit (Mandatory units): 175

Min GLH for qualification: 715

Max GLH for qualification: 715

Mandatory units

Unit no.	Unit title	L	CV	GLH	Ofqual no.
OFTH	Operational finance in tourism and hospitality	4	15	75	T/504/4399
HRMTHI	Human resource management in the tourism and hospitality industry	5	25	100	T/504/4421
SMTHI	Strategic marketing in the tourism and hospitality industry	5	25	100	A/504/4422
CRMTHI	Customer relationship management in the tourism and hospitality industry	5	25	100	F/504/4423
CITHI	Contemporary issues in the tourism and hospitality industry	5	25	100	J/504/4424
TOM	Tour operations management	5	30	120	J/504/4455
STDD	Sustainable tourism and destination development	5	30	120	D/504/4459
Total			175	715	

[Click here to download the Level 5 Diploma in Tourism Management QCF Syllabus Overview.](#)

Operational finance in tourism & hospitality:

This unit covers understanding the concepts of financial management and accounting within a hospitality or tourism business; controlling the finances and managing the cash flow and Manage the profitability of a department within a hospitality or tourism business.

Human resource management in the tourism and hospitality industry:

This unit covers understanding the principles of human resource (HR) management in the tourism and hospitality industry; leading teams and developing human resources policies.

Strategic marketing in the tourism and hospitality industry:

This unit covers contributing to the development of marketing and sales strategies in the tourism and hospitality industry; optimising marketing communications, building strategic partnerships, new product development and understanding the purpose and components of an organisational business plan.

Customer relationship management in the tourism and hospitality industry:

This unit covers developing a customer service strategy in the tourism and hospitality industry; managing customer relationships (CRM) and evaluating customer service.

Contemporary issues in the tourism and hospitality industry:

This unit covers understanding how to identify emerging issues in the tourism and hospitality industry and examining their impact.

Tour operations management:

This unit covers understanding the global market for tour operations; compiling and marketing an international tour/package holiday and understanding the international legal framework within tour operations.

Sustainable tourism and destination development:

This unit covers an understanding of the scope and management of sustainable tourism and its environment and destination development.

Level 5 Diploma in Tourism Management QCF

The course aims to provide students with an understanding of the managerial, decision-making and leadership aspects of the tourism industry.

In addition it is also designed to develop independent research and study skills required when working at senior managerial level in the industry. It is therefore an excellent preparation for either entry to the workplace or as a springboard into final year bachelors degree level study.

The programme comprises 7 mandatory units and leads to a total of 175 credits.

Minimum guided learning hours are 715. Assessment is via a combination of closed book written 2.5 hour examination or assignment/work assessment. All assessments are marked or moderated by MERCURIUS POLITICUS.

Syllabus Overview:

Level 5 Diploma in Hospitality Management QCF (Ofqual ref: 600/7092/4)

Candidates must achieve

- All 7 Mandatory units, providing 175 credits.

i.e. a total of 175 credits, of which 160 credits are at level 5 and 15 credits at level 4

Min credit (Mandatory units): 175

Max credit (Mandatory units): 175

Min GLH for qualification: 715

Max GLH for qualification: 715

Mandatory units

Unit no.	Unit title	L	CV	GLH	Ofqual no.
OFTH	Operational finance in tourism and hospitality	4	15	75	T/504/4399
HRMTHI	Human resource management in the tourism and hospitality industry	5	25	100	T/504/4421
SMTHI	Strategic marketing in the tourism and hospitality industry	5	25	100	A/504/4422
CRMTHI	Customer relationship management in the tourism and hospitality industry	5	25	100	F/504/4423
CITHI	Contemporary issues in the tourism and hospitality industry	5	25	100	J/504/4424
FBM	Food and beverage management	5	30	120	T/504/4449
FMTHI	Facilities management in the tourism and hospitality industry	5	30	120	M/504/4451
Total			175	715	

[Click here to download the Level 5 Diploma in Hospitality Management QCF Syllabus Overview.](#)

Operational finance in tourism & hospitality:

This unit covers understanding the concepts of financial management and accounting within a hospitality or tourism business; controlling the finances and managing the cash flow and Manage the profitability of a department within a hospitality or tourism business.

Human resource management in the tourism and hospitality industry:

This unit covers understanding the principles of human resource (HR) management in the tourism and hospitality industry; leading teams and developing human resources policies.

Strategic marketing in the tourism and hospitality industry:

This unit covers contributing to the development of marketing and sales strategies in the tourism and hospitality industry; optimising marketing communications, building strategic partnerships, new product development and understanding the purpose and components of an organisational business plan.

Customer relationship management in the tourism and hospitality industry:

This unit covers developing a customer service strategy in the tourism and hospitality industry; managing customer relationships (CRM) and evaluating customer service.

Contemporary issues in the tourism and hospitality industry:

This unit covers understanding how to identify emerging issues in the tourism and hospitality industry and examining their impact.

Food and beverage management:

This unit covers developing food and beverage operations, understanding the management of food and beverage operations and evaluating their effectiveness.

Facilities management in the tourism and hospitality industry:

This unit covers evaluating the role of a facilities manager in a hospitality or tourism organisation; ensuring the facilities of a hospitality or tourism organisation meets health, safety and environmental requirements and maintaining and developing the facilities of a hospitality or tourism organisation premises.

The course aims to provide students with an understanding of the managerial, decision-making and leadership aspects of the hospitality industry.

In addition it is also designed to develop independent research and study skills required when working at senior managerial level in the industry. It is therefore an excellent preparation for either entry to the workplace or as a springboard into final year bachelors degree level study.

The programme comprises 7 mandatory units and leads to a total of 175 credits.

Syllabus Overview:

Level 4 Diploma in Tourism Management (Ofqual ref: 600/7089/4)

Candidates must achieve

- All 7 Mandatory units, providing 145 credits.

i.e. a total of 145 credits, of which 55 credits are at level 3 and 90 credits are at level 4

Min credit (Mandatory units): 145

Max credit (Mandatory units): 145

Min GLH for qualification: 835

Max GLH for qualification: 835

Mandatory units

Unit no.	Unit title	L	CV	GLH	Ofqual no.
TTO	Travel and tourism operations	3	20	140	F/504/4387
TTS	Travel and tourism supervision	4	25	125	T/504/4418
TG	Travel geography	3	20	140	Y/504/4394
DA	Destination analysis	4	25	125	A/504/4419
EFTH	Essentials of finance in tourism and hospitality	3	15	105	Y/504/4332
CSMTH	Customer service management in tourism and hospitality	4	20	100	R/504/4412
GTH	Global tourism and hospitality	4	20	100	H/504/4415
Total			145	835	

[Click here to download the Level 4 Diploma in Tourism Management QCF Syllabus Overview.](#)

Travel and tourism operations:

This unit covers assessing the tourism sector and the factors that affect participation in tourism, delivering travel and tourism services and tour guiding services.

Travel and tourism supervision:

This unit covers managing a travel agency, managing tour provision and managing staff performance.

Travel geography:

This unit covers understanding the features of travel geography, patterns of domestic and international tourism and the nature of tourism destinations.

Destination analysis:

This unit covers understanding the principles of destination analysis, carrying out a destination audit and assessing the factors that affect tourism destination development.

Essentials of finance in tourism and hospitality:

This unit aims to introduce learners to the essentials of finance in tourism and hospitality. Learners will understand the key principles for controlling finance, how to interpret financial statements and the use of IT to support financial management in the tourism and hospitality industry.

Customer service management in tourism and hospitality:

This unit covers the management of customer service operations, managing the resolution customers' queries and complaints, analysing the effectiveness of customer service in hospitality or tourism and understanding the use of quality systems in the tourism and hospitality industry.

Global tourism and hospitality:

This unit covers understanding the size and scope of the global tourism and hospitality industry, the food and accommodation sub-sectors it, the issues and influences affecting it and the growth of global tourism and hospitality brands.

Level 4 Diploma in Tourism Management QCF

This is a substantive programme, typically delivered over a nine month period in the case of full-time students. MERCURIUS POLITICUS Level 4 courses combine practical career-based elements with a number of essential underpinning management disciplines that will be invaluable as the individual's career progresses. The course is therefore an ideal preparation for immediate employment in the sector.

Alternatively students may use it as a pathway to advanced study, typically progressing on to the MERCURIUS POLITICUS Level 5 Diploma. Since the Level 4 Diploma is designed to be broadly equivalent to that of the first year of a bachelor's degree, students may use the qualification to apply for credit entry to a number of bachelor degree programmes at selected universities worldwide.

The programme comprises 7 mandatory units totalling 145 credits. Minimum guided learning hours are 835 and assessment is by a combination of closed book written 2.5 hour examination or assignment/work assessment.

Students can achieve the guided learning hours in combination of face to face classroom interactions, attending seminars, visits to hotels, self-study and group study as well as research work.

Syllabus Overview:

Level 4 Diploma in Hospitality Management QCF (Ofqual ref: 600/7090/0)

Candidates must achieve

- All 7 Mandatory units, providing 145 credits.

i.e. a total of 145 credits, of which 55 credits are at level 3 and 90 credits are at level 4

Min credit (Mandatory units): 145

Max credit (Mandatory units): 145

Min GLH for qualification: 835			Max GLH for qualification: 835		
Mandatory units					
Unit no.	Unit title	L	CV	GLH	Ofqual no.
RDO	Rooms division operations	3	20	140	L/504/4389
RDS	Rooms division supervision	4	25	125	K/504/4416
FBO	Food and beverage operations	3	20	140	F/504/4390
FBS	Food and beverage supervision	4	25	125	M/504/4417
EFTH	Essentials of finance in tourism and hospitality	3	15	105	Y/504/4332
CSMTH	Customer service management in tourism and hospitality	4	20	100	R/504/4412
GTH	Global tourism and hospitality	4	20	100	H/504/4415
Total			145	835	

[Click here to download the Level 4 Diploma in Hospitality Management QCF Syllabus Overview.](#)

Rooms division operations:

This unit covers understanding rooms division operations (front office and housekeeping departments), front office processes and housekeeping operations.

Rooms division supervision:

This unit covers evaluating the effectiveness of rooms division operations (front office and housekeeping departments), supervising housekeeping operations, supervising housekeeping operations and managing the performance of staff.

Food and beverage operations:

This unit covers understanding the principles of food production operations, food production operations and food and beverage service.

Food and beverage supervision:

This unit covers evaluating the effectiveness of food and beverage operations, developing food and beverage operations, understanding how to arrange banquets and functions, understanding how to supervise the purchasing and storage of food and beverages and the management of staff performance.

Essentials of finance in tourism and hospitality:

This unit aims to introduce learners to the essentials of finance in tourism and hospitality. Learners will understand the key principles for controlling finance, how to interpret financial statements and the use of IT to support financial management in the tourism and hospitality industry.

Customer service management in tourism and hospitality:

This unit covers the management of customer service operations, managing the resolution customers' queries and complaints, analysing the effectiveness of customer service in hospitality or tourism and understanding the use of quality systems in the tourism and hospitality industry.

Global tourism and hospitality:

This unit covers understanding the size and scope of the global tourism and hospitality industry, the food and accommodation sub-sectors it, the issues and influences affecting it and the growth of global tourism and hospitality brands.

This is a substantive management programme, typically delivered over a nine month period in the case of full-time students. MERCURIUS POLITICUS Level 4 courses combine practical career-based elements with a number of essential underpinning management disciplines that will be invaluable as the individual's career progresses. The course is therefore an ideal preparation for immediate employment in the sector.

Alternatively students may use it as a pathway to advanced study, typically progressing on to the MERCURIUS POLITICUS Level 5 Diploma. Since the Level 4 Diploma is designed to be broadly equivalent to that of the first year of a bachelor's degree, students may use the qualification to apply for credit entry to a number of bachelor degree programmes at selected universities worldwide.

This management programme comprises 7 mandatory units totalling 145 credits. Minimum guided learning hours are 835 and assessment is by a combination of closed book written 2.5 hour examination or assignment/work assessment.

Students can achieve the guided learning hours in combination of face to face classroom interactions, attending seminars, visits to hotels, self-study and group study as well as research work.

Syllabus Overview:

Level 3 Diploma in Tourism and Hospitality (Ofqual ref: 600/7003/1)

Candidates must achieve

- All 4 Mandatory units, providing 120 credits
i.e. a total of 120 credits, all at level 3

Min credit (Mandatory units): 120

Max credit (Mandatory units): 120

Min GLH for qualification: 600

Max GLH for qualification: 600

Mandatory units

Unit no.	Unit title	L	CV	GLH	Ofqual no.
EHRTH	Essentials of human resources and business computing in tourism and hospitality	3	30	150	H/504/4382
EMCRTH	Essentials of marketing and customer relationships in tourism and hospitality	3	30	150	K/504/4383
THI	Tourism and hospitality industry	3	30	150	M/504/4384
ETHO	Essentials of tourism and hospitality operations	3	30	150	T/504/4385
Total			120	600	

[Click here to download the Level 3 Diploma in Tourism and Hospitality QCF Syllabus Overview.](#)

Essentials of human resources and business computing in tourism and hospitality:

This unit aims to introduce learners to the essentials of human resources in tourism and hospitality. Learners will understand the organisation of staff in tourism and hospitality, the principles of leadership, motivation and equal opportunities and the use of IT in tourism and hospitality.

Essentials of marketing and customer relationships in tourism and hospitality:

This unit aims to introduce learners to marketing, sales and customer relationships in the tourism and hospitality industry. Learners will understand how a hospitality or tourism business is affected by external factors in which it operates. They will understand the key concepts of marketing and sales techniques. Learners will gain an understanding of the importance of customer care. Learners will develop skills to enable them to deliver effective customer service and to identify areas for improvements.

Tourism and hospitality industry:

This unit aims to introduce learners to the tourism and hospitality industry. Learners will understand the types and characteristics of different hotel and food service providers. Learners will also understand the roles and functions of different delivery channels operating within the industry and will be able to gain an insight into how the industry has developed and is likely to develop in future.

Essentials of tourism and hospitality operations:

This unit aims to introduce learners to a range of functions within the tourism and hospitality industry i.e. front office, housekeeping, food and beverage operations, destination analysis and tour guiding operations.

Level 3 Diploma in Tourism and Hospitality QCF Management Programme

Hospitality and Tourism is the world's single biggest industry, covering everything from international airlines and global hotel chains right down to small family-run restaurants and private tour guiding. The career options are huge and varied. MERCURIUS POLITICUS offers undergraduate & postgraduate level programmes specially designed to prepare the next generation of professionals in the sector. This preliminary foundation course is the first step towards an exciting career...

The MERCURIUS POLITICUS Diploma in Tourism & Hospitality is a 120 Credit course (comprising 600 Guided Learning Hours) where students are required to demonstrate interpersonal, self study and research and presentation skills throughout the qualification. Assessments are developed to encourage these skills to provide students with a very strong foundation for further studies in hospitality and tourism sectors.

Students can achieve the guided learning hours in combination of face to face classroom interactions, attending seminars, visits to hotels, self study and group study as well as research work. If students are based at a study centre, they will be required to attend a certain number of lecture hours to support their studies, and will receive guidance to complete the learning hours.

Syllabus Overview:

Level 3 Diploma in Communication and Research Skills QCF (Ofqual ref: 600/9052/2)

Candidates must achieve

- the Mandatory unit, providing 38 credits at level 3

Min credit (Mandatory units): 38

Max credit (Mandatory units): 38

Min GLH for qualification: 150

Max GLH for qualification: 150

Mandatory units

Unit no.	Unit title	L	CV	GLH	Ofqual no.
CRS	Communication and research skills	3	38	150	Y/504/8820
Group Totals			38	150	

Level 3 Diploma in Communication and Research Skills QCF

The course aims to raise the candidates' use of English to beyond Upper Intermediate level (CEFR – Independent User – Level B2), giving candidates additional confidence in their studies.

The MERCURIUS POLITICUS English Language courses are designed specifically for the International Hospitality and Tourism industries and the content spans use of English relevant to all hotel departments and restaurant staff, tour operators, resort representatives and travel agents. However, as the aim of the qualifications and the subsequent MERCURIUS POLITICUS Diplomas is to prepare for a career in management in hospitality and tourism, all candidates will benefit from exposure to matters outside their specific field of interest.

Syllabus Overview:

Level 3 Diploma in Tourism and Hospitality (Ofqual ref: 600/7003/1)

Candidates must achieve

- All 4 Mandatory units, providing 120 credits
i.e. a total of 120 credits, all at level 3

Min credit (Mandatory units): 120

Max credit (Mandatory units): 120

Min GLH for qualification: 600

Max GLH for qualification: 600

Mandatory units

Unit no.	Unit title	L	CV	GLH	Ofqual no.
EHRTH	Essentials of human resources and business computing in tourism and hospitality	3	30	150	H/504/4382
EMCRTH	Essentials of marketing and customer relationships in tourism and hospitality	3	30	150	K/504/4383
THI	Tourism and hospitality industry	3	30	150	M/504/4384
ETHO	Essentials of tourism and	3	30	150	T/504/4385

	hospitality operations				
Total			120	600	

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Essentials of tourism and hospitality operations:

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Level 3 Diploma in Tourism and Hospitality QCF Management Programme

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The MERCURIUS POLITICUS Diploma in Tourism & Hospitality is a 120 Credit course (comprising 600 Guided Learning Hours) where students are required to demonstrate interpersonal, self study and research and presentation skills throughout the qualification. Assessments are developed to encourage these skills to provide students with a very strong foundation for further studies in hospitality and tourism sectors.

Students can achieve the guided learning hours in combination of face to face classroom interactions, attending seminars, visits to hotels, self study and group study as well as research work. If students are based at a study centre, they will be required to attend a certain number of lecture hours to support their studies, and will receive guidance to complete the learning hours.

Syllabus Overview:

Level 2 Diploma in English Communication Skills QCF (Ofqual ref: 600/9480/1)

Candidates must achieve

- All 9 mandatory units, providing 117 credits

i.e. a total of 117 credits

Min credit (Mandatory units): 117

Max credit (Mandatory units): 117

Min GLH for qualification: 450			Max GLH for qualification: 450		
Mandatory units					
Unit no.	Unit title	L	CV	GLH	Ofqual no.
EWR	English for working in a restaurant	1	13	50	J/504/9350
EWHT	English for working in hotels and tourism	1	13	50	A/504/9359
TE	Travel English	1	13	50	H/504/9386
EEIMERCURIUS POLITICUS	English for effective interviews and careers in tourism and hospitality	2	13	50	K/504/9387
ETG	English for tour guides	2	13	50	R/505/0338
CRETH	Customer relations English for tourism and hospitality	2	13	50	L/505/0340
EHLTA	English for hotels, locations and travel agents	2	13	50	K/505/0345
EAS	English for accommodation and staffing	2	13	50	T/505/0350
EA	English for aviation	2	13	50	J/505/0353
Total			117	450	

CEFR (Common European Framework) references are as follows:

CEFR (Independent User) Level B2

Can understand the main ideas of complex text on both concrete and abstract topics, including technical discussions in his/her field of specialisation. Can interact with a degree of fluency and spontaneity that makes regular interaction with native speakers quite possible without strain for either party. Can produce clear, detailed text on a wide range of subjects and explain a viewpoint on a topical issue giving the advantages and disadvantages of various options.

For more information, please visit:

http://www.coe.int/T/DG4/Portfolio/?M=/main_pages/levels.html

Level 2 Diploma in English Communication Skills QCF (Incorporating Level 1 Diploma in English)

The course aims to raise the candidates' use of English to Upper Intermediate level (CEFR – Independent User – Level B2). At this point, candidates can be expected to be able to study for the MERCURIUS POLITICUS Diploma qualifications and other courses available, with some confidence.

The programme is also available sub-divided into two levels, with minimum Guided Learning Hours of 150 for Level 1 and 300 for Level 2. Please enquire for further details.

The MERCURIUS POLITICUS English Language Courses are designed specifically for the International Hospitality and Tourism industries and the content spans use of English relevant to all hotel departments and restaurant staff, tour operators, resort representatives and travel agents. However, as the aim of the qualifications and the subsequent MERCURIUS POLITICUS Diplomas is to prepare for a career in management in hospitality and tourism, all candidates will benefit from exposure to matters outside their specific field of interest.

Syllabus Overview:

Level 2 Diploma in English Communication for Tourism and Hospitality QCF (Ofqual ref: 601/0060/6)

Candidates must achieve

- All 6 mandatory units, providing 78 credits
i.e. a total of 78 credits

Min credit (Mandatory units): 78

Max credit (Mandatory units): 78

Min GLH for qualification: 300

Max GLH for qualification: 300

Mandatory units

Unit no.	Unit title	L	CV	GLH	Ofqual no.
EEIMERCURIUS POLITICUS	English for effective interviews and careers in tourism and hospitality	2	13	50	K/504/9387
ETG	English for tour guides	2	13	50	R/505/0338
CRETH	Customer relations English for tourism and hospitality	2	13	50	L/505/0340
EHLTA	English for hotels, locations, and travel agents	2	13	50	K/505/0345
EAS	English for accommodation and staffing	2	13	50	T/505/0350
EA	English for aviation	2	13	50	J/505/0353
Total			78	300	

Level 2 Diploma in English Communication for Tourism and Hospitality QCF

Aims of the qualification

The aims are to provide a qualification that:

- enables students to learn English Communication contextualised for the hospitality and tourism sectors;

- aids academic progression;
- enables students to gain credit towards higher education;
- enables students to develop higher level academic skills that can be applied in a vocational context.

Syllabus Overview:

Level 1 Diploma in English Communication for Tourism and Hospitality QCF (Ofqual ref: 601/0054/0)

Candidates must achieve

- All 3 mandatory units, providing 39 credits
i.e. a total of 39 credits

Min credit (Mandatory units): 39

Max credit (Mandatory units): 39

Min GLH for qualification: 150

Max GLH for qualification: 150

Mandatory units

Unit no.	Unit title	L	CV	GLH	Ofqual no.
EWR	English for working in a restaurant	1	13	50	J/504/9350
EWHT	English for working in hotels and tourism	1	13	50	A/504/9359
TE	Travel English	1	13	50	H/504/9386
Total			39	150	

Level 1 Diploma in English Communication for Tourism and Hospitality QCF

Aims of the qualification

The aims are to provide a qualification that:

- provides students with a range of communication and study skills that can be used both in academia and in a vocational context;
- provides for an effective academic progression route;
- provides for an entry route into the tourism and hospitality industry.